

**Special Educational Needs and  
Disability Information Advice  
Support Service**

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## What is an Independent Supporter?

We are local people and we are able to help children, young people and parents/carers to understand the new Education Health and Care (EHC) Plans.



We can help you understand the process, what support is available to you by your Local Authority including the Local Offer and what it involves.

We can act as a named contact for your family so you have one point of call for help and support.

We work closely with the local authority and other services to support families to get the best outcomes for their children.

## What support can we offer?

We are local parents who have personal experience and understand the difficulties you face when you are changing from the old system of Special Educational Needs Statements to the new EHC Plans.

We can put 'jargon' into easy to understand words.

We can support children and young people who are moving to the next level of education/training.

We can help make sure your and your children/young persons views are heard.



We can support children, young people and their families to make their own choices and decisions throughout their education.

## Who are Special Educational Needs and Disability Information Advice Support Service?

### (SEND IASS)

SENDIASS are an impartial statutory service which every local authority must provide.

They are independent and neutral from the Local Authority, confidential, accessible and free.

They support children, young people, parents and carers with the legal process of EHC Plans.

They also work with more complex cases where there could be disputes.

They support children, young people, parents and carers through solving disagreements and all stages of the complaints process.